1		STATE OF NEW HAMPSHIRE
2		PUBLIC UTILITIES COMMISSION
3		
4	June 28, 202	L - 10:12 a.m. DAY 1
5		MORNING SESSION ONLY
6	[H e	earing also conducted via Webex]
7 8 9 LO	RE:	DW 21-090 ABENAKI WATER COMPANY AND AQUARION COMPANY: Petition for Approval of the Acquisition of Abenaki Water Company by Aquarion Company.
L1 L2	PRESENT:	Chairwoman Dianne H. Martin, Presiding Commissioner Daniel C. Goldner
L 3 L 4		Jody Carmody, Clerk Corrine Lemay, PUC Hybrid Hearing Host
L 5 L 6	APPEARANCES:	Reptg. Aquarion Company: Jessica A. Chiavara, Esq. Daniel Venora, Esq. (Keegan Werlin) Jessica Ralston, Esq. (Keegan Werlin)
L 7 L 8		Reptg. Abenaki Water Company: Jody J. Cranmore, Esq. (Cranmore) Jennifer L. DiBella, Esq. (Cranmore)
L 9		Reptg. Omni Mount Washington, Inc.: Thomas B. Getz, Esq. (McLane Middleton)
20		Reptg. Bretton Woods Property Owners
21		Association (BWPOA): Paul Mueller
22		
23	Court Repo	orter: Steven E. Patnaude, LCR No. 52
2 4		

1		
2	APPEARANCES:	(C o n t i n u e d)
3		Reptg. Village Shore Estates and representing herself:
4		Cristy Bresson, pro se
5		James Cook, pro se
6		Sharon Burgess, pro se
7		Kevin Monahan, pro se
8		Reptg. Residential Ratepayers: Donald M. Kreis, Esq., Consumer Adv.
9		Kijana Plenderleith, Law Student Intern Office of Consumer Advocate
10		Reptg. PUC Staff:
11		F. Anne Ross, Esq. Christopher R. Tuomala, Esq.
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PROCEEDING CHAIRWOMAN MARTIN: We

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CHAIRWOMAN MARTIN: We're here this morning in Docket DW 21-090, regarding the Petition for Approval of the Acquisition of Abenaki Water Company by Aquarion Company.

We'll start out by introducing the Commission. My name is Dianne Martin. I am the Chairwoman of the Public Utilities Commission.

Commissioner Goldner.

COMMISSIONER GOLDNER: Dan Goldner, Commissioner.

CHAIRWOMAN MARTIN: And let's take appearances, starting with Aquarion.

MR. VENORA: Yes. Good morning. Dan
Venora, of the law firm of Keegan Werlin, here on
behalf of Aquarion Company. I'm joined today by
Jessica Chiavara of the Company, as well as
Jessica Ralston, also of Keegan Werlin.

CHAIRWOMAN MARTIN: And, Mr. Venora, will you be speaking primarily today?

MR. VENORA: I believe so, yes.

Attorney Cranmore is also on. He will be putting in an appearance for Abenaki.

CHAIRWOMAN MARTIN: Okay. Thank you.

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I was going to go to Abenaki next. For Abenaki?
 1
 2.
                   MR. CRANMORE: Yes, Commissioner
 3
         Martin. This is Jody Cranmore. I'm counsel with
 4
         Cranmore, FitzGerald & Meaney, on behalf of
 5
         Abenaki today. With me today is also my partner,
 6
         Jennifer DiBella.
 7
                   CHAIRWOMAN MARTIN: Okay. And Omni
         Mount Washington Hotel?
 9
                   MR. GETZ: Good morning, Madam Chair,
10
         Commissioner Goldner. My name is Tom Getz.
11
         an attorney with the law firm of McLane
12
         Middleton. And I am appearing on behalf of Omni
1.3
         Mount Washington, a customer of the
14
         Abenaki/Rosebrook system.
15
                   CHAIRWOMAN MARTIN: Okay. Thank you.
16
         And for Bretton Woods Property Owners
17
         Association?
18
                   MR. MUELLER: Good morning. My name is
19
         Paul Mueller. And I'm representing the Bretton
20
         Woods Property Owners Association.
21
                   CHAIRWOMAN MARTIN: Okay. And for the
2.2
         OCA?
23
                   MR. KREIS: Good morning, Madam
24
         Chairwoman, Commissioner Goldner, fellow
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1
         litigants. I am Don Kreis, the Consumer
 2
         Advocate, here on behalf of residential
 3
         customers.
 4
                   And happy to be here in Hearing Room A
 5
         for the first time in well over a year. Oh, and
 6
         with me today is Kijana Plenderleith, who is our
 7
         law student intern for the summer.
 8
                   CHAIRWOMAN MARTIN: Okay. Thank you,
         and welcome back.
 9
10
                   All right. For Staff?
11
                   MR. GALLO: Excuse me. I would just --
12
         Bob Gallo and Don Vaughan here for Abenaki Water
1.3
         Company.
14
                   CHAIRWOMAN MARTIN: Yes. Thank you
15
         very much. I will add you to the Abenaki list.
16
                   Okay. Staff?
17
                   MS. ROSS: Good morning. Good morning,
18
         Commissioner Martin and Goldner. For Staff, I'm
19
         Anne Ross, and Chris Tuomala will be sharing
20
         duties this morning.
21
                   CHAIRWOMAN MARTIN: Okay. Thank you
2.2
         very much.
23
                   And, so, I have a number of
24
         intervenors. And I'm not sure how many of those
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are actually intending to speak.

2.

1.3

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2.2

Does Staff have a list of intervenors who are speaking today or shall I just go through the list of what I have here?

MR. TUOMALA: Chairwoman Martin, this is Christopher Tuomala.

I have a list of people who petitioned for intervention. And we worked through the attendee list. And I believe the attendees that are present in front of you are the intervenors that are here today and wish to speak. And I note that Cristy Bresson and James Cook apparently would like to speak today, and they are separate petitioners for intervention. But I haven't had a chance to speak to them directly.

CHAIRWOMAN MARTIN: Okay. Thank you.

And we've confirmed that there are no other

intervenors in the attendee pool that want to

come up and speak, Ms. Lemay?

(Ms. Lemay nodding in the affirmative.)

CHAIRWOMAN MARTIN: Okay. All right.

Then, let's hear from Ms. Bresson, if you could just put in your appearance.

Ms. Bresson, can you unmute and turn on

```
your video please?
 1
 2
                   MS. LEMAY: She's calling in from a
 3
         landline. So, she does not have video for you to
 4
         be able to see here.
 5
                   CHAIRWOMAN MARTIN: Okay. Can you hear
 6
         me, Ms. Bresson?
 7
                   MS. BRESSON: I can hear you. Can you
         hear me?
                   CHAIRWOMAN MARTIN: I can. Thank you.
 9
         Can you just introduce yourself for the record?
10
11
                   MS. BRESSON: Sure. I'm sorry. Cristy
12
         Bresson. I am an intervenor on behalf of
1.3
         individually, as well as Bow/Village Shore
14
         Estates. And we'll also be talking with regard
15
         to Tioga-Belmont.
16
                   CHAIRWOMAN MARTIN: Okay. Thank you
17
         very much.
18
                   And, Mr. Cook, do you have video or are
19
         you on the phone?
20
                   I can see you now. Okay. Go ahead and
21
         introduce yourself please.
2.2
                   MR. COOK: James Cook, intervenor for
         Tioga-Belmont. I don't have any prepared
23
24
         statements today. I believe Cristy has pretty
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1
         much what all the intervenors are feeling about
 2
         the acquisition.
 3
                   CHAIRWOMAN MARTIN:
                                        Okay. Thank you.
 4
         So, do I understand from that that you don't plan
 5
         to speak again today, you'll just be observing?
 6
                   MR. COOK: Yes.
                                     That was my plan.
 7
                   CHAIRWOMAN MARTIN: Okay. Thank you
         very much.
                   MS. BRESSON: Excuse me, Chairwoman
 9
10
         Martin, this is Cristy Bresson again. I did
11
         mention, I think, to Chris Tuomala that there is
12
         another intervenor, Sharon Burgess, who cannot be
1.3
         here at this hour, but will be hopefully joining
14
         maybe 10:30 or 11:00. And she may want to speak,
15
         I don't know specifically. But I wanted you to
16
         be aware of that.
17
                   CHAIRWOMAN MARTIN: Okay. Thank you
18
         very much for letting us know.
19
                   Ms. Lemay, if you can let me know if
20
         that happens, that would help.
21
                   Okay. Anyone else who I have not
2.2
         recognized that needs to make an appearance?
23
                    [No indication given.]
24
                   CHAIRWOMAN MARTIN: All right.
                                                    Then,
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1
         we will turn to preliminary matters.
 2
         Exhibits 1 through 26 prefiled and premarked for
 3
         identification. Are there any other exhibit
 4
         issues or exhibits that we need to discuss?
 5
                   MR. VENORA: Chairwoman Martin, I will
 6
         only note that, as we do the introductory, the
 7
         direct exam with the Aquarion and Abenaki
         witnesses, we can speak to all of the exhibits,
 9
         with the exception of Exhibit 23, which was
         identified by Ms. Bresson as one of the exhibits
10
11
         for the Exhibit List. However, you know, that's
12
         not a document that came from the Companies.
1.3
                   CHAIRWOMAN MARTIN: Okay. Thank you.
14
         I appreciate that, Mr. Venora.
15
                   And I'm going to ask if, when you
16
         speak, if you can identify yourself, because
17
         there are a lot of people on the screen, --
18
                   MR. VENORA:
                                Oh.
                                      Sure.
19
                   CHAIRWOMAN MARTIN: -- and it took me a
20
         moment to recognize who was speaking. It would
21
         just be helpful.
2.2
                   MR. VENORA: Yes. Thank you.
                                                   I will
23
         do that.
24
                   CHAIRWOMAN MARTIN:
                                        Thank you. Anyone
```

1 else have preliminary matters that we need to 2. have raised? 3 MR. VENORA: Chairwoman Martin, this is 4 Attorney Dan Venora again. I just have one. 5 We have an outstanding Motion for 6 Confidential Treatment. It does not need to be 7 addressed or resolved for purposes of today's 8 hearing to go forward. It addresses four or five 9 discovery responses. They were not marked as 10 hearing exhibits, items relating to employee --11 personal employee information, and then also 12 system maps and such. 1.3 So, I just wanted to bring that to your 14 attention. But, again, that motion is understanding, but I don't think we can -- I 15 16 don't think we need it addressed for purposes of 17 today's hearing. 18 CHAIRWOMAN MARTIN: Okay. Thank you, 19 Mr. Venora. 20 All right. Then, hearing no other preliminary matters, we will start with the 21 2.2 witnesses. And, Mr. Patnaude, if we could get 23 the witnesses sworn in please.

(Whereupon Donald Morrisey,

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Debra Szabo, Donald Vaughan, and
 1
 2
                   Robert Gallo were duly sworn by the
 3
                   Court Reporter.)
 4
                   CHAIRWOMAN MARTIN: Okay. And how are
 5
         we proceeding with the witnesses? Mr. Venora,
 6
         are you starting?
 7
                   MR. VENORA: Yes. My proposal is that
 8
         we start with the preliminary questions with
 9
         Mr. Morrisey and Ms. Szabo. Then, I'll ask
10
         Attorney Cranmore to do the same with Mr. Vaughan
         and Mr. Gallo. And, then, with the Chair's
11
12
         indulgence, we also -- Mr. Morrisey and Mr.
13
         Vaughan also had some brief opening remarks prior
14
         to cross-examination, if that's acceptable?
15
                   CHAIRWOMAN MARTIN: Okay. Go ahead.
16
                   MR. VENORA: Okay. Thank you.
17
                    DONALD MORRISEY, SWORN
18
                      DEBRA SZABO, SWORN
19
                     DONALD VAUGHAN, SWORN
20
                      ROBERT GALLO, SWORN
21
                      DIRECT EXAMINATION
22
    BY MR. VENORA:
23
         Mr. Morrisey, would you please state your full
24
         name, company position, and your responsibilities
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1
         for purposes of this docket?
 2
         (Morrisey) Yes. My name is Donald J. Morrisey.
 3
         I am the President and Chief Operating Officer of
 4
         Aquarion Company.
 5
         And are you familiar, Mr. Morrisey, with the
 6
         exhibits marked as "Exhibits 1" and "2", which
 7
         include the Verified Joint Petition and
 8
         attachments filed on April 30th, 2021, and the
 9
         Company's supplemental filing on May 10th of
10
         2021?
11
    Α
         (Morrisey) I am, yes.
12
         And are you also familiar with the exhibits
         marked as "Exhibit 3" through "22" and "24"
13
14
         through "26", which include various discovery
15
         responses provided by the Joint Petitioners?
16
         (Morrisey) Yes, I am.
17
    Q
         And do you have any corrections or amendments to
18
         those exhibits?
19
         (Morrisey) I do not.
    Α
20
         And do you adopt those exhibits as your sworn
21
         testimony today?
22
    Α
         (Morrisey) I do.
23
         Thank you. Ms. Szabo, would you please state
24
         your full name, company position, and your
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1
         responsibilities for purposes of this docket?
 2
         (Szabo) Sure. My name is Debra Szabo. I'm the
         Director of Rates and Regulation for Aquarion
 3
 4
         Water Company of Connecticut.
 5
         Thank you. And did you co-sponsor a number of
 6
         the discovery responses referenced by
 7
         Mr. Morrisey and permitted as exhibits by the
         Joint Petitioners?
 8
 9
         (Szabo) Yes, I did.
    Α
10
         Do you have any corrections or amendments to
11
         those exhibits?
12
         (Szabo) No, I do not.
13
         And do you adopt those exhibits as your sworn
    Q
14
         testimony today?
15
         (Szabo) Yes, I do.
    Α
16
                   MR. VENORA: Thank you. Attorney
17
         Cranmore, I'll ask you to do the same questions
18
         with the Aquarion -- the Abenaki witnesses, sir.
19
                   MR. CRANMORE: Thank you, Dan.
20
    BY MR. CRANMORE:
21
         Mr. Vaughan, good morning, sir. Would you please
22
         state your full name, your company position, your
23
         responsibilities for purposes of this docket?
24
         (Vaughan) Yes. Good morning. My name is Donald
```

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1
                   I'm Vice President of Operations for
         Vaughan.
 2
         New England Service Company, and including
 3
         Abenaki Water Company. And I'm largely involved
 4
         in the oversight of all operations in New
 5
         Hampshire, Massachusetts, and Connecticut.
 6
    Q
         Thank you, sir. Are you familiar with the
 7
         exhibits marked as "Exhibits 1" and "2", which
 8
         include the Verified Joint Petition and
 9
         attachments filed on April 30th, 2021, and the
10
         supplemental filing of May 10th, 2021?
11
         (Vaughan) Yes, I am.
    Α
         Thank you, sir. Are you familiar with the
12
13
         discovery responses provided as exhibits by the
14
         Joint Petitioners that were co-sponsored by Nick
15
         LaChance on behalf of Abenaki -- on behalf of
16
         Abenaki?
17
    Α
         (Vaughan) Yes, I am.
18
         Excellent. Sir, are you taking responsibility
    Q
19
         and adopting those responses as the witness for
20
         Abenaki today?
21
         (Vaughan) I am.
    Α
22
    Q
         Thank you. Do you have any corrections or
23
         amendments to any of those exhibits?
24
          (Vaughan) No.
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1
         Do you adopt those exhibits as your testimony
 2
         today?
 3
    Α
         (Vaughan) I do.
 4
         Thank you, sir. Mr. Gallo, would you please
 5
         state your full name and company position?
 6
         (Gallo) My name is Robert J. Gallo. I am the
 7
         Vice President of Engineering. And the purposes
 8
         for my appearance with this docket today is to
         provide any supplemental information regarding
 9
10
         some technical information that might be
11
         required.
12
                   MR. CRANMORE: Thank you, sir.
13
                   WITNESS GALLO: Thank you.
14
                   MR. CRANMORE: I have nothing further.
15
                   MR. VENORA: Okay. Thank you.
16
    BY MR. VENORA:
17
         And, Mr. Morrisey, I understand you have a brief
18
         opening statement. Are you prepared to provide
19
         that at this time, sir?
20
         (Morrisey) I am.
    Α
21
         Okay. Please do so.
22
    Α
         (Morrisey) Thank you. Well, good morning,
23
         Commissioners, and thank you. I appreciate the
24
         opportunity to speak to you this morning on our
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Petition.

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At Aquarion, we're very excited about the prospect of Abenaki Water joining our organization because of the potential service benefits we believe we can provide to Abenaki customers. We very much look forward to answering your questions today, and to providing the information you need to assess our proposal.

To start out, I'd like to give you a little bit of background on our Company. Aquarion is a water utility holding company with operations in New Hampshire, Massachusetts, and Connecticut. This includes our New Hampshire subsidiary, which is Aquarion Water Company of New Hampshire, Inc. Aquarion-New Hampshire serves 9,600 customers in the state. Overall, Aquarion is the largest investor-owned water utility in New England, and among the seven largest in the United States. We deliver water to approximately 220,000 customer accounts in a population of more than 700,000, in 57 cities and towns in the three states. We're a wholly-owned direct subsidiary of Eversource Energy. We joined Eversource in 2017, after the Commission

reviewed and determined the transaction would not adversely affect the rates, terms, service, or operation for the Aquarion-New Hampshire customers. Again, that was a transaction affecting 9,600 customers in the state. Also, Aquarion has 322 employees serving customers in all three states, including 11 employees based here in New Hampshire.

As I said, we're very excited about the prospect of having Abenaki join our organization, because we believe we can provide the support structure and resources Abenaki needs to improve service and invest needed capital at the lowest reasonable cost. Aquarion is a highly experienced water supply and distribution operator, and this includes our experience acquiring and integrating smaller systems, such as Abenaki.

We work very hard to promote operational excellence across all of our companies. And we promote a culture of safety, conservation, sustainability, and customer service throughout the organization. And we are continuously working to maintain and improve our

water systems.

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We develop annual capital plans that typically include major projects for the installation of new equipment or the replacement of existing equipment and facilities to ensure that our subsidiaries can provide safe, reliable water service.

We also recognize how important it is for a water utility to be a responsible steward of the environment. And we take that responsibility very seriously. We also take pride in the fact that Aquarion is a leader in its local communities, and we actively support many non-profits in the service areas to promote environmental conservation and awareness, education, health, and cultural appreciation. Our employees are active in many of these organizations.

As we stated in our Petition, we have structured the transaction that is before you to have no adverse effects for customers. And, in fact, we believe it will provide tangible benefits to Abenaki customers for several reasons.

First, Abenaki will continue to be regulated by the Commission as it is today. The transaction is not conditioned on a rate increase, and we're not adding costs to or otherwise affecting the Commission's review of Abenaki's rate proposal that is taking place in a separate docket.

Second, we recognize there are some longstanding service issues across Abenaki's system. Our team has already started discussing those issues with Abenaki, and we plan to bring our experience and resources to help find the best solutions for customers if the transaction is allowed to move forward.

We also understand the importance of local control and accessibility to our employees. Abenaki customers will continue to be served by Abenaki New Hampshire-based employees. We have committed to retain all of the Abenaki employees and those of its parent company, NESC, following the closing. And this provides assurance and job security to the employees. It also enables us to ensure a seamless transition for customers. The Abenaki employees have valuable knowledge about

1.3

the water systems that will be important to the Company moving forward.

We are also very -- we are also a much larger company than NESC. As part of Eversource, Aquarion will provide a very stable and strong financial platform for Abenaki. Aquarion has annual operating revenues of approximately \$215 million, and a very strong corporate credit rating from both Standard & Poor's and Moody's. And this will be a significant upgrade from Abenaki's current corporate parent.

And, finally, we have identified specific near-term cost savings that will result if the transaction is approved, through reductions for items such as administrative costs, elimination of the NESC Board of Directors' fees, and reductions in annual insurance costs.

In these types of transactions, there are often additional long-term cost savings that will emerge over time. We have also stated that Aquarion will not seek recovery of any transaction costs in this docket. And that any proposal to do so will happen in a future rate

case, and would be made only to the extent that we can demonstrate net savings to customers that exceed the amount of the transaction costs.

In closing, again, I'd like to thank

you for the opportunity. We firmly believe that the transaction provides an opportunity for Abenaki customers to be served by an organization with greater financial strength, broader operating experience, and substantial technical capabilities and resources. If the Commission allows the transaction to move forward, we are confident that Aquarion will enable Abenaki customers to receive improved service in a cost-efficient manner. Thank you.

Mr. Vaughan also has a brief opening statement.

A (Vaughan) Thank you, Don. And, good morning, Commissioners and to the parties.

Abenaki Water is also very excited by the prospect of joining Aquarion. I agree with Don's comments and strongly support the proposal before you today.

As the Commission is aware, Abenaki currently provides water distribution services to

1.3

approximately 720 water customers in Bretton Woods, Bow, Gilford, and Belmont, and 158 sewer customers in Belmont. We have a relatively small customer base, and our service territory is geographically dispersed across the state.

As Don said, the rates, terms, and conditions of service to Abenaki customers will not change or be adversely affected by the transaction. The transaction is not conditioned on a rate increase. And the transaction is not adding costs to or otherwise affecting the Commission's review of Abenaki's rate proposal in DW 20-112. That case will continue to proceed on a separate track.

It was very important to me for the transaction to be structured in a way that will provide continuity of service to customers. I am pleased that Aquarion has committed to retain all of the NESC employees, including the New Hampshire-based employees, following the closing. I have worked with our employees for many years, and I know how dedicated they are to serving customers.

I have elected to retire, and will not

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be joining Aquarion upon closing. But the combined experience of our employees will enable the transition to Aquarion to occur seamlessly and without any negative impact on customer service or operations.

From Abenaki's perspective, the transaction with Aquarion has only upside. It is a unique opportunity to continue to provide quality service to Abenaki customers, but with the added benefit of a stronger financial platform, broader operating experience, and a deeper bench than what we have now. attributes that Mr. Morrisey described in his opening statement became clear to us in our discussions with Aquarion, and were very important considerations in the ultimate decision to enter into the agreement with Aquarion. firmly believe Aquarion will position Abenaki to deliver safe and reliable water service at a very high level, which is exactly what Abenaki's customers expect and deserve. The transaction is a clear win for Abenaki's customers and employees, and we hope the Commission agrees.

For these reasons, Abenaki supports the

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Petition and requests a determination from the
 1
 2
         Commission to allow the transaction to move
 3
         forward.
 4
                    Thank you.
 5
                   MR. VENORA:
                                Thank you, Mr. Vaughan.
 6
         Chairwoman Martin, the panel is available at this
 7
         point for cross-examination.
 8
                   CHAIRWOMAN MARTIN: Okay.
                                               Thank you.
 9
         Mr. Kreis, would you like to begin?
10
                   MR. KREIS: I'd be delighted to begin,
11
         Madam Chairwoman. Thank you for that
12
         opportunity.
13
                   Let me just begin by saying that all of
14
         the questions I have today are for either Mr.
15
         Vaughan or Mr. Morrisey. And I will address each
16
         of my questions specifically to either Mr.
17
         Vaughan or Mr. Morrisey. And I respectfully
18
         request that the witness to whom I address my
19
         question provide an answer to that question.
20
         And, if the Petitioners or anybody else would
21
         like any of the other witnesses to answer any of
22
         the questions I happen to ask, I request that
23
         that be consigned to redirect as appropriate.
24
                       CROSS-EXAMINATION
```

```
1
    BY MR. KREIS:
 2
         Okay. Let me start with Mr. Vaughan. I'm going
 3
         to focus a little bit on Abenaki, in relation to
 4
         the other operating companies of New England
 5
         Service Company. And I just want to make sure I
 6
         have a correct understanding.
 7
                   New England Service Company has, I
 8
         guess, one, two, three -- four regulated utility
 9
         operating subsidiaries currently, correct?
10
         (Vaughan) That is correct.
11
         And those operating companies consist of Abenaki,
12
         here in New Hampshire; Valley Water Systems, down
13
         in Connecticut; and then Mountain Water and
14
         Colonial Water, in Massachusetts, correct?
15
         (Vaughan) That is correct.
    Α
16
         And could you, I know that the Petition, at Page
17
         2 of Exhibit 1, lists how many customers each of
18
         those affiliates has, roughly what percentage of
19
         the water customers that are served by New
20
         England Service Company overall are here in New
21
         Hampshire?
22
    Α
         (Vaughan) Approximately, Mr. Kreis, there are
23
         780 -- oh, I beg your pardon, I want to say 720
24
         customers in Abenaki, out of about 10,000 in
```

```
1
         total.
 2
         So, that's a fairly small percentage, wouldn't
 3
         you agree?
         (Vaughan) Yes.
 4
 5
         And you referred to "720 water customers of
 6
         Abenaki" and "158 sewer customers". Are the 158
 7
         sewer customers included in the 720 water
 8
         customers?
 9
    Α
         (Vaughan) Yes.
10
         Okay. Now, turning to Mr. Morrisey, Exhibit 14
11
         refers to an acquisition premium of $23.77
12
         million. Is that correct?
13
         (Morrisey) That's correct.
    Α
14
         And that acquisition premium was based on what
15
         was then the applicable share price of a -- or,
16
         the price of a share of Eversource stock, because
17
         the price is tied to the share -- the price of
18
         Eversource stock on the date that the merger is
19
         expected to close, true?
20
         (Morrisey) Yes.
    Α
21
         And would it be fair to say, I happened to check
22
         the price of Eversource stock as it closed on
23
         Friday afternoon, and I noticed it was $80.29.
24
         That's somewhat less than the figure quoted in
```

```
1
         the Petitioners' filings, true?
 2
         (Morrisey) That is correct.
 3
         So, assuming that the share price continues to
 4
         trade roughly where it is now, the acquisition
 5
         premium of 23.77 million will be, I quess you can
 6
         characterize it however you want, but I would say
 7
         somewhat smaller than 23.77 million?
 8
         (Morrisey) I'm sorry, I've got to think through
 9
         the accounting on that. I'm not sure if the
10
         amount of the premium is going to change, because
11
         the price is locked based upon that $87 that was
12
         agreed to.
13
                    I think the important piece, in terms
14
         of -- that none of the acquisition premium is
15
         being requested to be recovered from the
16
         operating companies. So, this will all -- this
17
         will be something that the shareholder pays.
18
         is not coming and flowing down to the operating
19
         subsidiaries, meaning Abenaki.
20
         So, in other words, you are not here asking for
21
         recovery of acquisition premium. And, did I hear
22
         you -- did I understand you correctly, you, on
23
         behalf of your company, Aquarion, are committing
24
         to no recovery of acquisition premium ever from
```

```
1
         New Hampshire customers, of either Aquarion or
 2
         Abenaki?
 3
    Α
         (Morrisey) We are.
         And you're apparently, according to what you just
 4
 5
         said, making the same commitment in Massachusetts
 6
         and Connecticut as well, is it?
 7
         (Morrisey) That is correct.
    Α
 8
         Would it be fair to say that 23.77 million is a
 9
         fairly significant acquisition premium that
10
         Aquarion, and ultimately Eversource, have agreed
11
         to pay to acquire New England Service Company and
         its subsidiaries?
12
13
         (Morrisey) Well, yeah. It certainly is.
    Α
14
         significant premium. It is the -- effectively,
15
         the market rate these days, in terms of how water
16
         utilities are trading.
17
    Q
         Well, that's sort of anticipating my next
18
         question, which is why, to your knowledge, did
19
         Aquarion agree to pay such a large acquisition
20
         premium, which, according to my math, is
21
         basically -- well, it's in excess of the current
22
         book value of the company that Aquarion has
23
         agreed to acquire?
24
          (Morrisey) Well, I think it would be, in this
```

```
1
         case, we saw the New England Service Company a
 2
         very attractive purchase, because of the
 3
         footprint that it resides in is similar to
 4
         Aquarion's, in terms of its Connecticut,
 5
         Massachusetts, and New Hampshire operations.
 6
                   We are interested in growing the
 7
         Company for the benefit of our customers, and for
         our shareholders. And, in order to -- in order
 8
         to achieve growth, at times you will pay a
 9
10
         premium for acquisitions, as is the case here
11
         with New England Service Company.
         You mentioned "similar footprints". How similar
12
13
         are the footprints in New Hampshire?
14
         (Morrisey) Oh, I'm sorry. So, when I was saying
    Α
15
         "similar footprints", I'm saying "we are doing
16
         business in the three states." Our operating
17
         subsidiaries, we are familiar with the regulators
18
         in Connecticut, Massachusetts, and New Hampshire,
19
         and the process by which to operate, to the rules
20
         and regulations, the expectations of the
21
         Commission, the OCAs in the respective states,
22
         and so on.
23
                   With respect to the Abenaki, as I think
24
         Mr. Vaughan expressed in his opening statement,
```

```
1
         even the Abenaki operations themselves are very
 2
         geographically diverse, and, frankly, I think the
 3
         closest operation to our operation in New
 4
         Hampshire are Hampton, North Hampton, and Rye,
 5
         where we serve close to 10,000 customers, it's
 6
         more than an hour away. So, it would be a
 7
         challenge. So, that overlap, it's not quite as
 8
         tight as we might hope. But there's other
         benefits for being and operating in the same
 9
10
         state.
11
         What would those other benefits be, from a
    Q
12
         shareholder perspective?
13
         (Morrisey) Well, from a shareholder -- well, from
14
         a shareholder perspective, and as well as from a
15
         customer's perspective, but it's the experience,
16
         in terms of dealing with the process, such as how
17
         do you go about filing a rate case; what is the
18
         environment or what are the rules and regulations
19
         like, in terms of either health -- Department of
20
         Health, Department of Environment, and so on.
21
         So, that familiarity is beneficial, and there's
22
         that crossover benefit.
23
         So, in other words, your testimony is that your
24
         employer agreed to pay an acquisition premium
```

```
that basically more than doubles the book value
 1
 2
         of Abenaki, because you or your superior officers
 3
         like the fact that Abenaki is operating in the
 4
         same three states that New England Service
 5
         Company is in?
 6
         (Morrisey) No, I did not say that. I'm saying
 7
         that, first of all, we're not doubling the book
 8
         value. The book value, the assets of the
         business are the assets of the business. The
 9
10
         rate base of Abenaki will not change as the
11
         result of this transaction. In fact, that the
12
         holding company, Aquarion Company, agreed to pay
13
         an amount in excess of book value, that premium
14
         will represent goodwill and will be reflected on
15
         a holding company books. It will not be sought
16
         in any rate case or any future recoveries, as I
17
         just stated a moment ago.
18
         Thank you. And I apologize for my imprecise use
19
         of accounting terms. So, that goodwill will go
20
         on the books. And the reason for such a large
21
         amount for goodwill is because you and your
22
         company like the fact that Aquarion and New
23
         England Service Company are operating in the same
24
         three states, Massachusetts, New Hampshire, and
```

```
1
         Connecticut?
 2
         (Morrisey) Well, that's one specific point.
 3
         That's one attribute of the New England Service
 4
         Company acquisition that was particularly
 5
         attractive, yes.
 6
         Are there any --
 7
    Α
         (Morrisey) I'm not saying that's the exclusive
 8
         reason. I think there's multiple reasons why,
 9
         you know, it's attractive.
10
         Well, I asked you what those reasons were, and
11
         that is the one that you gave. Are there any
12
         other reasons?
         (Morrisey) Oh, sure. Well, you know, we're in
13
    Α
14
         the water business. Right? So, in terms of
15
         regulated, you know, if we take a look across the
16
         United States today, it's largely a fragmented
17
         industry. You've got 55,000 disparate,
18
         geographically diverse water systems across the
19
         country. About 85 percent of them are controlled
20
         by municipal entities. The other 15 percent are
21
         controlled by investor-owned utilities, such as
22
         New England Service Company. If we take a look
23
         at the -- if you take a look at the wastewater
24
         business, which New England Service Company, as
```

1.3

you mentioned earlier, also has a small business within that, 99 percent of that is controlled by the municipal market, only 1 percent by investor-owned utilities.

So, the market today is a relatively --

the water industry today is a relatively small business. Opportunities are few and far between. Opportunities, such as New England Service Company, which is, as I mentioned, close by, it's attractive for that reason.

But, you know, beyond that, I think there is a -- I've known Don, Don Vaughan, for many, many years. I think, you know, I understand the ethos that he operates that business, there's an entrepreneurial spirit that I've long admired of Don and his team. I think the New Hampshire team is particularly -- particularly engaged and interested.

So, there's, you know, there's a multitude of reasons why a transaction like this is attractive to us.

You lauded Mr. Vaughan's entrepreneurial spirit, but you have also testified that that entrepreneurial spirit will be lost to you,

```
1
         because he's about to retire, correct?
 2
         (Morrisey) Correct. But I believe that, you
 3
         know, he's instilled that in a number of his team
 4
         that will be coming over post-closing.
 5
         Sure. Okay. I want to make sure that the
 6
         Commission has a full and robust record about the
 7
         timeline of the events that are at issue here.
 8
         And I think I want to move back over to Mr.
 9
         Vaughan.
10
                   Mr. Vaughan, is it a correct statement
11
         to say that, on the July 16th of 2020, your
12
         company, meaning Abenaki, filed a Notice of
13
         Intent with the Commission with respect to its
14
         intention to seek certain rate increases?
15
         that true?
16
         (Vaughan) I believe that is true.
17
    Q
         And Exhibit 5 [Exhibit 25?] states that, in
18
         mid-July, you and Mr. Morrisey had a telephone
19
         conversation. Do I have that correct?
20
         (Vaughan) Yes.
    Α
21
         And then, Exhibit 26 reiterates that that
22
         conversation took place in "mid-July". Do you
23
         know what the precise date of that conversation
24
         was?
```

```
1
          (Vaughan) I do not know offhand. The best I can
 2
         say is that it was mid-July.
 3
    Q
         Mr. Morrisey, do you remember what the date of
 4
         that conversation was?
 5
         (Morrisey) The phone conversation?
 6
         Yes.
               The one that -- the one that's referenced
 7
         in Exhibit 25 and Exhibit 26, and is described as
         having taken place "in mid-July".
 8
 9
    Α
         (Morrisey) No, I don't. I think what the -- the
10
         message, it was a brief conversation. And, from
11
         there, we essentially just set up a date in which
12
         we could get together for lunch for chatting.
13
         So, but it is a fair statement, Mr. Morrisey, to
    Q
14
         say that, around the time that Abenaki was filing
15
         its Notice of Intent with respect to filing a
16
         rate case, you and Mr. Vaughan had your very
17
         first preliminary conversation about the
18
         possibility of the transaction that we're talking
19
         about here today?
20
         (Morrisey) Well, for sure, I think the facts are
21
         the facts, right? I mean, we met at that time.
22
         But, to the -- to the extent that, if there's any
23
         suggestion that we had any part in terms of
24
         filing a rate case, or having any input into that
```

```
1
         rate case, I will tell you today that there was
 2
         absolutely zero input. It was not requested of
 3
         me, for my input or thoughts about it, and, so --
 4
         Okay. I didn't mean to suggest that in any of my
 5
         questions, and I'm happy to hear your testimony
 6
         to that effect.
 7
                   And then, again, referring to Exhibit
 8
         25, you, Mr. Morrisey, had lunch with Mr. Vaughan
 9
         on July 30th?
10
         (Morrisey) Yes.
11
         What did the two of you talk about at that lunch?
12
         (Morrisey) At that lunch, I mean, in terms of the
13
         particulars, I think we were talking about, you
14
         know, the operations of New Hampshire. And I
15
         think, you know, he was beginning to, Don, and he
16
         can confirm it, if it was the board, but I think
17
         there was just consideration of "Hey, is
18
         there" -- "would we have some interest? Does it
19
         make sense for, you know, a joining of forces?"
20
         You know, would there be interest on our part in
21
         acquiring the New Hampshire operation?
         Can you say, Mr. Morrisey, who initiated this
22
23
         contact? Was it you and the folks on your side
24
         of the ledger at Aquarion or was it Mr. Vaughan
```

```
1
         and his folks on the New England Service Company
 2
         side?
 3
    Α
         (Morrisey) Well, and Don can correct me if he
 4
         views it differently, I think, you know, he and
 5
         I, we would catch up from time to time, and, you
 6
         know, my predecessor had met with Don for a
 7
         number of years. And I certainly continued on,
 8
         just getting a sense in terms of any exit
 9
         strategy.
10
                    In the case of this meeting, I believe
11
         Don had reached out and wanted to get together,
12
         which I was happy to do so.
13
         Sure. And then, again, Exhibit 9 says that
    Q
14
         negotiations on the potential transaction began
15
         during that month. That would be a correct
16
         statement, yes, Mr. Morrisey?
17
    Α
         (Morrisey) During the month of July?
18
         August of 2020.
19
         (Morrisey) Or the month of August? Yes, I mean,
    Α
20
         shortly thereafter. I mean, I think the -- what
21
         we had agreed to do is, you know, share some
22
         information, learn a little bit about the
23
         operation. And, you know, during the course of
24
         that, this was, you know, I didn't know a lot
```

```
1
         about Abenaki at that time. I think it became
 2
         clear that there's some operational issues that
 3
         were being worked through. And it was pretty
 4
         evident that there was a need for an increase in
 5
         rates as well.
         And then, again, according to Exhibit 9, the two
 6
 7
         Companies signed a non-disclosure agreement on
 8
         September 1st, correct?
         (Morrisey) That's correct.
 9
10
         And would it be fair to say, as somebody who is
11
         looking at this from the outside, that at that
12
         juncture that signing of a non-disclosure
13
         agreement is a sign that the two parties are not
14
         just having a casual conversation, they are
15
         seriously considering entering into some kind of
16
         a transaction?
17
    Α
         (Morrisey) Well, certainly. I mean, it doesn't
18
         mean -- signing an NDA certainly doesn't mean
19
         that you're going to get a deal done. It means
20
         that there's parties that are interested in
21
         exploring and learning what the options are, and
22
         what it might take to get a deal done.
23
         And what Aquarion said is that that signing of
24
         the non-disclosure agreement triggered "due
```

```
diligence" and "reverse due diligence".
 1
 2
         quess, maybe just to satisfy my curiosity, Mr.
 3
         Morrisey, what exactly is "reverse due
 4
         diligence"? I know what "due diligence" is.
 5
         I've never heard of "reverse due diligence", but
 6
         then I've never negotiated a merger.
 7
         (Morrisey) Sure. Well, in a case like this, this
    Α
 8
         would be where it's really for the benefit of,
 9
         and I'm aware there's others, you know, I'm sure
         Attorney Cranmore can probably explain it much
10
         better than I can, but I'll take a shot at it.
11
12
                   So, "reverse due diligence", it's a way
13
         to protect the sellers, so, in this case New
14
         England Service Company. So, as a case in point,
15
         they're going to want to be sure that they have
16
         done some homework on Aquarion, and perhaps our
17
         parent company, Eversource. So, they're going to
18
         be receiving as compensation Eversource stock.
19
         So, they're going to want to make sure that
20
         there's, you know, there's no, you know, any
21
         ghosts in the closet or anything like that.
22
         They're going to want to make sure "Hey, is this
23
         a strong business, with good prospects?",
24
         etcetera.
                    So that they would ask questions of us
```

```
1
         and we would respond to them. You know,
 2
         analysts' reports, that would be an example for a
 3
         reverse due diligence, "Hey, can you share with
 4
         us the analysts' reports that you're receiving
 5
         that people are asking questions about of
 6
         Eversource and their prospects?"
 7
         Okay. Turning back to Mr. Vaughan. Mr. Vaughan,
    Q
 8
         it's correct to say that your company filed its
         Abenaki rate case with the Commission, the one
 9
10
         docketed as DW 20-112, initially on September
11
         15th of 2020?
12
         (Vaughan) I believe that's right.
13
         And, so, would it be fair to say that on that
14
         date, September 15th, 2020, when you made that
15
         original rate case filing, your company was fully
16
         aware that the possibility of a sale to Aquarion
17
         was under active consideration?
18
         (Vaughan) Yes. We were considering it at that
    Α
19
         time.
20
         And then, you made a temporary rate filing on
21
         September 21st, 2020. And then, four days later,
22
         on September 25th, you asked the Commission for
23
         leave to withdraw your rate case. First of all,
24
         do I have those dates correct?
```

```
1
          (Vaughan) I don't have a handle on those precise
 2
         dates. But I would say that would be in the
 3
         neighborhood of that week.
 4
         And why did Abenaki ask the Commission for leave
 5
         to withdraw the rate case that it had just filed
 6
         a few days earlier?
 7
         (Vaughan) The reason, in retrospect, we should
    Α
 8
         have perhaps retained the services of counsel,
 9
         Mr. Steve St. Cyr attempted to prepare the
10
         exhibits, all the accounting, and compile the
11
         testimony. And, as I recollect, he submitted it
         to the Commission. And there was some format
12
13
         errors, there were some typos. And, so, I
14
         believe Staff suggested that he withdraw the
15
         Petition, correct it, and then resubmit it.
16
         And that is what happened on October 30th of
17
         2020, correct?
18
         (Vaughan) I don't have the precise date, but I
    Α
19
         would guess that's about the right timeframe.
20
         Okay. And, at the time that you refiled your
21
         rate case, you requested temporary rates, and you
22
         requested a rate effective date of December 1st
23
         of 2020 for temporary rates, which means that's
24
         when permanent rates would be reconcilable back
```

```
1
         to, correct?
 2
         (Vaughan) Yes.
 3
         And then, again with reference to Exhibit 9, you,
 4
         at New England Service Company, formally acquired
 5
         investment advisory services on December 8th of
 6
         2020?
 7
    Α
         (Vaughan) Yes.
 8
         And again, looking at this from the outside, that
 9
         would be a sign, I think to me and to the
10
         Commission, that at that point this was becoming
11
         a very serious possibility. New England Service
12
         Company was very, very seriously considering
13
         signing an agreement to sell itself to Aquarion.
14
         Would that be a fair statement?
15
         (Vaughan) Yes. We were along that path, yes.
    Α
16
         And then, on February 1st of 2021, there was a
17
         prehearing conference in the rate case, at which
18
         point the parties agreed on a schedule that would
19
         govern the rate case? Correct?
20
         (Vaughan) Yes.
    Α
21
         And then, on March 25th, there was a Settlement
    Q
22
         Agreement filed in 20-112 on temporary rates that
23
         provided for setting temporary rates at their
24
         current rates.
                          Do I have that right?
```

```
1
          (Vaughan) I believe you do.
 2
         And then, the Merger Agreement that is before the
 3
         Commission today, that was actually signed after
 4
         all of that happened, on April 7th, 2021?
 5
         (Vaughan) Yes.
 6
         And, ultimately, what the Commission approved in
 7
         Order Number 26,482 is that those temporary rates
 8
         would apply to service-rendered after December
 9
         31st, 2020. Do I have that correct?
10
         (Vaughan) I believe you do.
11
         So, the effect of all of this is that whatever
12
         new permanent rates come out of the rate case
13
         will be fully reconcilable back to January 1st of
14
         this year, 2021?
15
         (Vaughan) Yes.
    Α
16
         And then, just relatively a few weeks ago, on May
17
         27th, the parties to the rate case recommended
18
         suspending the deadlines that were then effective
19
         for the so-called "Settlement track" in the rate
20
         case, and the Settlement track hearing date was
21
         canceled. And, so, what we have now are a
         hearing in the rate case, 20-112, scheduled for
22
23
         early November, I think it's November 2 through 4
24
         of 2021. Do I have that right?
```

```
1
          (Vaughan) I believe you do. I did not attend
 2
         that technical session, but I believe that is
 3
         correct.
 4
         Okay. Turning back to Mr. Morrisey. Exhibit 1,
 5
         which is the Petition, at Page 7, says that this
 6
         transaction meets both or either of the so-called
 7
         "no net harm" or "no adverse impact" standard,
 8
         because, first, there will be local control of
 9
         the Company, and you mentioned this in your
10
         opening statement today, and the changes will be
11
         seamless to customers in light of the experience
12
         of both the Aquarion employees and your
13
         employees. And, so, I want to focus on this
14
         question of "local control". The employees that
15
         you intend to retain -- well, first of all, it is
16
         a fair statement that Aquarion has agreed to
17
         retain all of the New England Service Company
18
         employees that help Abenaki operate, with the
19
         exception of Mr. Vaughan, who is retiring.
20
         That's a correct statement, yes, Mr. Morrisey?
21
         (Morrisey) Yes. It is.
    Α
22
         And you mentioned "local control". Are the
23
         employees of New England Service Company, who are
24
         going to be providing service to New Hampshire,
```

```
1
         are they in control of Abenaki Water Company?
 2
         (Morrisey) I'm not sure I understand your
 3
         question.
 4
         Well, I guess I'm trying to --
 5
         (Morrisey) I mean, in terms of the -- oh, sorry,
 6
         go ahead.
 7
         Well, I'm trying to figure out what you meant
    Q
 8
         when you referred to "local control" earlier
 9
         today, --
10
         (Morrisey) oh, sure.
11
         -- and it's in Exhibit 1 as well.
12
         (Morrisey) Sure. Well, certainly, in terms of
13
         the employees, the New England Service Company
14
         employees that are based in Gilford, New
15
         Hampshire, those three employees, those three
16
         employees are going to come over to Aquarion
17
         Company. They will become Abenaki Water Company
18
         employees post-merger.
19
                    In terms of the reference, "what did we
20
         mean by "locally controlled"?" We are a -- we
21
         are a New England utility, that provides, you
22
         know, water services to the three states. So,
23
         we're familiar, you know, our employees live and
24
         operate in the systems that we serve. And, so,
```

```
1
         that was the intention and the rationale behind
 2
         that statement.
 3
    Q
         Super. So, in other words, there will be three
 4
         employees based in New Hampshire, who will be
 5
         helping the New Hampshire customers of Abenaki
 6
         get the service that they need, and -- but they
 7
         won't -- just they won't be "in control". But,
         when you refer to "local control", you really
 8
         were alluding to the fact that both the old
 9
10
         Aquarion -- or, both the old Abenaki, excuse me,
11
         and the new Abenaki will be controlled by a
12
         company based here in New England?
13
         (Morrisey) Correct.
    Α
14
         Okay. Exhibit 1, again, that's the Petition, at
15
         Page 7, uses the phrase "relentless commitment to
16
         excellence", and then, later on the same page,
17
         "relentless focus on the operational excellence
18
         of its operating subsidiaries."
19
         (Morrisey) Uh-huh.
    Α
20
         Mr. Morrisey, what does "relentless" mean in that
21
         context?
22
    Α
         (Morrisey) What it means is that, you know, our
23
         focus, we are a water utility. That is what we
24
         do 24/7/365. We measure everything we do, we run
```

the business through Key Performance Indicators, KPIs. We take a balanced scorecard approach to that, in terms of metrics that are measuring, you know, customer service, operational efficiency, employee, as well as financial. So, those, you know, that balanced scorecard, those four main areas. And amongst that we've got, you know, 30 or 40 different metrics that are keeping an eye on that.

So, you know, as a result of managing this, and it's a journey, right, in terms of continuous improvement. And, you know, I'm proud to say that, as a result of that, we've been, you know, in our JD Power Survey scores, you know, we have been Number 2 in the Northeast Mid-Size segment. So, that's a significant accomplishment.

Ninety-four (94) percent of our customers who receive water from us say that they've been satisfied or extremely satisfied with the service that they get from us. So, that "relentless" is -- I think it's -- part of it is the culture, but it's part of, you know, following it through on measuring what we do and

```
1
         where we can improve.
 2
         Okay. A little bit of that went by a little
 3
         fast. You referred to I think it was "KTIs",
 4
         what does that stand for?
 5
         (Morrisey) Oh, I'm sorry. "Key Performance
 6
         Indicators", "KPIs".
 7
         Oh, "KPIs". Key Performance Indicators.
    Q
 8
         (Morrisey) Yes. My apologies.
         And by that you meant there are I think you said
 9
10
         "30 or 40 metrics" that you track to sort of
11
         self-assess your Company's performance?
12
         (Morrisey) That is right.
13
         And is there anything in the Petition that lays
14
         those metrics out or -- well, is there anything
15
         in the Petition that lays out those metrics?
16
         (Morrisey) I don't believe so. I don't believe
17
         there was, I think, a need. Certainly, it would
18
         be something that we would bring forward, and,
19
         actually, I don't want to misspeak here, but, in
20
         terms of a regulatory, a general rate filing, you
21
         know, typically, that might be something that we
22
         would bring forward in terms of describing some
23
         of those metrics.
24
         And, with respect to either what you have
```

```
presented to the Commission here for approval or
 1
 2
         what is in the written agreement under which this
 3
         transaction will go forward, is there anything in
 4
         there that commits Aquarion to meeting any
 5
         standards with respect to those 30 or 40 metrics,
 6
         those known performance indicators?
 7
    Α
         (Morrisey) No. No. There's nothing there.
 8
         So, basically, you're asking the Commission to
 9
         trust Aquarion, based on its reputation for
10
         excellence, that that excellence will make itself
11
         felt post-transaction in the Abenaki service
12
         territory?
13
         (Morrisey) Well, I think that, in our case,
14
         there's some familiarity with Aquarion, in the
15
         type of shop that we run, with the Commission.
16
         So, hopefully, there's some trust there already.
17
         And, to the extent that there's an interest in
18
         these -- learning more about the metrics, happy
19
         to share those with you.
20
                   But, again, this is, you know, where
         you began with this line of query, Mr. Kreis,
21
         was, you know, "what does it mean by
22
23
         "relentless"?" And, you know, my response to you
24
         is that we try to run the business in an
```

Α

efficient manner. And, to do that, the business is evolving. There's more and more demands on water utilities these days with tougher and tougher standards.

Our customers, call it the "Amazon effect" or how they're receiving business services from other aspects of their lives, the demands and the expectations upon water utilities today, it's getting tougher and tougher. And, in order for us to, you know, remain a top, you know, top tier a utility, we need to get better, and we do that by measuring what we do.

Thank you. On Page 8 of the Petition, Exhibit 1, the Petitioners refer to, and now I'm reading, "cost reductions for administrative costs, elimination of board of directors fees, and reductions in annual insurance costs."

Mr. Morrisey, is Aquarion saying that there will be no administrative costs associated or imposed on Abenaki ratepayers post-merger?

(Morrisey) No. I think what we're saying within this is that there will be specific -- we know of certain expenses which will no longer be necessary post-closing, and that we've identified

those as savings.

In the case of this "administrative expenses", I think this is referencing Mr.

Vaughan's, you know, pending retirement post-close. And the portion of those savings that are attributable to, you know, the relatively small size of this operation, that benefit is flowing through, and is expected to be, you know, a permanent savings as we move our business forward.

- Q Mr. Morrisey, is Aquarion guarantying that administrative overhead will be lower under Aquarion than it currently is under New England Service Company?
- A (Morrisey) Unfortunately, I can't guarantee anything. I think, you know, certainly expect and the hope would be that expenses will be lower. I mean, this is the business that we're in is one with tremendous economies of scale. So, to the extent that the services that are being currently provided through the NESC holding company, as those are supplanted with those that are coming from Aquarion, again, that broader base, the expectation and certainly my hope is

```
that those expenses will be lower in the future.
 1
 2
         Mr. Morrisey, does Aquarion have a board of
 3
         directors?
 4
         (Morrisey) We do.
 5
         And does Eversource have a board of directors?
 6
         (Morrisey) They do.
 7
         Would it be fair to say that the retail customers
 8
         of Eversource subsidiaries pay for expenses
         associated with those Boards of Directors?
 9
10
         (Morrisey) I don't know the answer to that.
11
         think it's -- it becomes -- it's adjudicated on a
12
         state-by-state level, in terms of whether those
13
         expenses are recoverable in the rate proceeding
14
         or not.
15
         Another cost reduction that the Petition refers
16
         to is "lower borrowing costs", arising out of the
17
         fact that Aquarion has a better credit rating
18
         than New England Service Company. Is Aquarion,
19
         again this is a question for Mr. Morrisey, is
20
         Aquarion quarantying that Abenaki customers will
21
         see a reduced cost of debt, because Aquarion will
22
         be borrowing money at its level, at the parent
23
         company level, rather than having Abenaki borrow
24
         money itself?
```

```
A (Morrisey) Well, again, I can't guarantee
anything, in terms of what the future might hold
in terms of rates. I can say with -- in a
definitive fashion that companies with a superior
credit rating can borrow at a lower cost of debt
than those companies that have a less favorable
credit rating.
```

So, I think we provided in some of our responses to the interrogatories, as an example, the short-term debt facility that would be available to finance on a short-term basis some of the capital projects with Abenaki. And there's some real savings that will be realized there for sure.

Q Is Aquarion -- you'll have to forgive me, but, you know, two "A" utilities merging, that's very confusing for somebody like me. It would be great if you had different letters; but you don't.

Has Aquarion formulated yet a set of plans for how it intends to make capital expenditures, relying on that intercompany borrowing capacity, or are those plans still to be formulated in the future?

```
1
          (Morrisey) In terms of the capital itself, in
 2
         terms of what projects should be funded and
 3
         what.not?
 4
         Yes.
 5
         (Morrisey) We have -- so, the answer is is "no",
 6
         we haven't formalized anything. We have been,
 7
         over the course of the past couple of months,
 8
         have immersed ourselves, and we're learning about
 9
         the various projects that are underway, that are
10
         in-flight by Abenaki. Some of them are very
11
         imminent; some of them are well underway. And
12
         we've been kept abreast of those.
13
         So, just to sort of summarize and wrap up this
14
         little line of questioning, Paragraph 14 of the
15
         Petition, which is on Page 8 of Exhibit 1, talks
16
         about "economic benefits from the transaction".
17
         And that paragraph starts out by saying "Abenaki
18
         customers will see economic benefits from the
19
         transaction." And then, at the end of that
20
         paragraph, the last one, two, three, four, five
21
         words are "potential cost savings over time".
22
         So, what you're really talking about here are
23
         potential cost savings that Aquarion is not in a
24
         position to guarantee here to the Commission in
```

this docket?

A (Morrisey) No, I think -- I think in terms of those few examples that were provided in Paragraph 14, those are real savings. Those are short-term savings, and they are real. And we've gone into some of the detail in various interrogatory responses. Because those costs will not -- they're going to flow through to the customer for sure.

I think the last five -- the five words or so, talks about, in the longer term, there will be additional savings beyond these. One, to highlight here what we know of today. And then, also, you know, highlight the fact that "hey, based upon our experience", and over the course of the past nine and a half years, we have closed on 25 different transactions, added 73 public water systems, all in Connecticut over that period of time. And what we've learned over that is that there are some longer term benefits that may accrue, that we may not be aware of today, but they will evolve. And those we can't identify right here and now, but they're to come.

So, there's two pieces. The very real

savings, in terms of Mr. Vaughan's salary, the 1 2 lower insurance costs, the removal of the board 3 of directors' fees, that is a real benefit --4 economic benefit to be derived now. Plus, on top 5 of that, there will be some additional -- we 6 believe there's potential for additional savings 7 that we're not yet aware of today. 8 So, it -- okay. Moving on to Page 9 of Exhibit 9 1, in Paragraph 15, then you turn to the 10 "non-economic benefits" that you see from the 11 transaction. And that paragraph says that 12 Abenaki and its customers will be able to "take 13 advantage of a broader range of customer-service, 14 conservation, and technology options that are 15 available within Aquarion." 16 Mr. Morrisey, is it your testimony that 17 retail customers of a water utility care about 18 things like what technologies are available from 19 the Company to customers? I'm really -- what I'm 20 trying to get at here is what are the specific

benefits that customers actually care about that will be non-economic that customers of Abenaki can look forward to in the future after this transaction closes?

21

22

23

24

```
1
          (Morrisey) Sure. And I'm sorry, you are
 2
         referencing a specific interrogatory exhibit?
 3
    Q
         No, I'm just talking -- well, I'm referencing the
 4
         Petition, which is Exhibit 1.
 5
         (Morrisey) Oh.
 6
         And specifically Exhibit 15 [Paragraph 15?],
 7
         which talks about "non-economic benefits".
 8
         (Morrisey) Okay. So, I believe your question was
         is, you know, "what qualitative benefits are, if
 9
10
         I'm a customer of Abenaki, what can I expect or
11
         what would be important to me?"
12
         Yes.
              What am I going to get, if I'm a customer,
13
         that will make me feel like I'm getting
14
         non-economic benefits from the new company that I
15
         didn't get from the old company?
16
         (Morrisey) Yes. Well, I think the -- I think
17
         what, hopefully, what you're going to find, you
18
         know, what a customer can expect is a reliable --
19
         a reliable utility, that is providing reliable
20
         service. When there is an issue, they make a
21
         phone call or they have the ability to reach us
22
         in a channel that they might not currently have
23
         now, for example, through chat or some other
24
         channel, and get a responsive -- a responsive
```

rely, and, essentially, a solution to their 1 2 problem. 3 I think it does -- we talked about 4 "local control" or, I think, in today's 5 environment, the millennials, the customers of 6 today, I think they are extremely interested in, 7 when they partner or when they are a customer or a client or buying a service, I think they do 8 care about what the values of that company is. 9 10 So, I think our -- the values of stewardship, 11 conservation, good service, I think those things, 12 I think they appeal to some folks. And, again, 13 the fact that, you know, our employees are living 14 in the communities, I think that matters to some 15 folks. So, those are qualitative characteristics 16 as well. 17 Q Super. So, that paragraph, again, Paragraph 15 18 of Exhibit 1, on Page 9, says that the 19 "information systems", you know, again, of 20 Abenaki, "will be merged into the Aquarion 21 enterprise computing systems, thus adding 22 significant customer-facing functionality." 23 Mr. Morrisey, when will that transition 24 take place, if you know?

```
1
         (Morrisey) Well, we -- ideally, it would happen
 2
         at the time of the close. I mean, we haven't
 3
         made a determination. But a lot would have to
 4
         happen. You know, we're expecting this process,
 5
         the regulatory approval process, to take several
 6
         more months, and close in the fourth quarter.
 7
         So, the expectation would be that either at
 8
         closing or shortly thereafter.
         And, specifically, what additional
 9
10
         functionalities are you talking about? Since I
11
         represent residential customers, I'm really
12
         interested in finding out, and making sure the
13
         Commission finds out, what the customers will be
14
         able to do that they can't currently do as
15
         customers of Abenaki?
16
         (Morrisey) Well, I think, in terms of -- well, a
17
         couple things, in terms of technology. So, we
18
         are -- the platform that we're using, I'd
19
         characterize it as a different level than what's
20
         currently being used by NESC and by Abenaki.
21
         are an SAP shop, with an enterprise-wide system,
22
         that has a customer -- customer financial assets,
23
         if you think about the large aspects to it.
24
         what does it mean to have a large enterprise-wide
```

system like this? It means that the operators, the people who are in the field, they're being dispatched work, they're receiving notifications in terms of the type of work that they're doing to a Toughbook that's in their vehicle. That's particularly important, given the remote operations that we're seeing here, in the case of Abenaki.

Customer perspective, a customer experience, you would -- you have got -- we talked about different channels, in terms of how to reach -- reach a representative. I think we highlight in one of the interrogatories, we've got I think another hour where our customer reps are handling calls. But, if you don't want to make a phone call, and much of the, you know, younger generations don't want to make a phone call, they would rather reach out through a chat or a text, we've got that functionality, where folks can receive and can reach out to their water provider in a channel that's helpful to them. So, I think that's important.

Beyond SAP, the level and extent of

SCADA deployment and integration in the overall operation. Again, I think one of the things that we're going to be looking at very hard is how do we deploy SCADA more extensively throughout the system, so that we've got the ability to assess some of these remote operations to see how the systems are performing.

Thank you. Okay. Turning your attention to the last three pages of Exhibit 1, and those three pages are organization charts. The first of them says "Current Structure", the second of them says "Aquarion Company Forms Merger Sub", and the last page is "Post-Transaction Structure".

And I guess I'm not terribly interested in the middle page that talks about sort of the interim stage of the transaction. But I'm interested in tracking, with some specificity, what will be different from the Current Structure in the Post-Transaction Structure.

And I guess I would say for the benefit of the Commissioners, and anybody else who cares, that there are references to this in Exhibit 5 and Exhibit 11. And I confess that I'm confused by the various references to what things will

```
1
         truly look for -- look like post-transaction.
 2
                    So, my question, Mr. Morrisey, is this
 3
         to begin with: It is true that New England
 4
         Service Company will continue to exist after this
 5
         transaction closes. Is that a fair statement?
 6
         (Morrisey) That is. That is accurate, yes.
 7
         And is it also accurate to say that Valley Water,
 8
         Mountain Water, and Colonial Water, the three
         operating affiliates in Connecticut and
 9
10
         Massachusetts, those will cease to exist after
11
         the transaction, and their assets and service
12
         obligations will become part of Aquarion
13
         Massachusetts and Aquarion Connecticut,
14
         respectively. Is that a fair statement?
15
         (Morrisey) Yes.
    Α
16
         But that is not what you are contemplating for
17
         Abenaki here in New Hampshire. Abenaki New
18
         Hampshire will continue to exist as a
19
         freestanding corporate entity?
20
         (Morrisey) Correct.
    Α
21
         And, so, that would mean, for purposes of
22
         liability and responsibility, that Aquarion-New
23
         Hampshire, your New Hampshire operating company,
24
         will not be responsible for anything that happens
```

```
1
         with Abenaki here in New Hampshire?
 2
         (Morrisey) I'm sorry, Aquarion Water Company of
 3
         New Hampshire would have no impact on Abenaki?
 4
         That's correct.
 5
    Q
              I mean legal responsibility for what happens
 6
         at Abenaki post-merger?
 7
         (Morrisey) That's correct. They're separate
    Α
 8
         legal entities, separate -- meaning separate
 9
         businesses, correct.
10
         Okay. So, here is what is causing my confusion.
11
         What is going to be the relationship, after the
12
         merger, between the New England Service Company,
13
         which will continue to exist, and Abenaki, which
14
         will likewise continue to exist as an independent
15
         corporate entity?
16
         (Morrisey) My guess is that NESC, the involvement
17
         is going to be much more diminished than what
18
         you've seen previously. Right? So, you know,
19
         we're going to be bringing on board somewhere on
20
         the order of 28 employees. I think we're saying
21
         that NESC and the subsidiaries have a total of 29
22
         employees. If we take Don out, we're at 28.
23
         That NESC business, the reason why that's going
24
         to continue to survive is that there are some
```

67

```
1
         non-regulated operations that exist. And, so,
 2
         it's appropriate for that -- for those operations
 3
         to continue to be governed and operated outside
 4
         of a regulated operating company. And that's why
 5
         NESC will continue to exist.
 6
                   But the expectation is is, to the
         extent, as in the case of these three employees
 7
 8
         in New Hampshire, that were NESC employees,
         post-close they will no longer be NESC employees.
 9
10
         They are going to -- we're going to move them
11
         over, they're working and devoting, if not 100
12
         percent of their time, close to it, to the
13
         regulated operating company. They belong with
14
         within the regulated entity, full stop.
15
         Okay. So, -- sorry, didn't mean to interrupt.
    0
16
         (Morrisey) Please.
17
         So, this is really helping me. So, in other
18
         words, those three employees, who are based in
19
         Gilford, New Hampshire, who are currently
20
         employees of New England Service Company, they
21
         are no longer going to be employed by New England
22
         Service Company post-merger?
23
         (Morrisey) That is the plan.
    Α
24
         Who will their employer be?
```

```
1
          (Morrisey) In terms -- their employer? Well, it
 2
         will be Abenaki. So, they're Abenaki --
 3
    Q
         So, they --
 4
         (Morrisey) Abenaki will have their own board of
 5
         directors and their own slate of officers, and
 6
         folks that are going to be managing that
 7
         operation, and responsible for that operation.
 8
         So, post-merger, Abenaki will have its own board
    Q
 9
         of directors and three direct employees?
10
         (Morrisey) Correct.
11
         And there's --
12
         (Morrisey) That we're aware of currently, yes.
13
         Understood. And there's currently an affiliate
14
         services agreement in place between New England
15
         Service Company and Abenaki. That agreement will
16
         no longer be effective. Do I have that right?
17
    Α
         (Morrisey) I believe that's the case. I don't
18
         believe there will be a need for that anymore.
19
         Okay. Turning to Exhibit 2, which is the
    Q
20
         Companies' -- the Petitioners' supplemental
21
         filing. And turning your attention to I believe
         it is, let me just make sure I get to that page,
22
23
         yes. It is Bates Page 021. It's got a bunch of
24
         page numbers on it, but I think the correct Bates
```

```
1
         number is 021. Could you turn to that page?
 2
         (Morrisey) Is this "Schedule 3.16"?
 3
         Let's see. Yes, exactly. It's marked "Schedule
 4
         3.16". It's on Bates Page 021 of Exhibit 2.
 5
         (Morrisey) Yes, I have that.
 6
         What is that schedule a list of?
 7
         (Morrisey) This is a summary of environmental
    Α
 8
         matters. And, so, when -- if you take a look at
 9
         Exhibit 1, the Purchase and Sale Agreement, if
10
         you turn to Section 3.16 of that, it's probably a
11
         representation. And, within that representation,
         it will refer back and it will cite those matters
12
13
         that management, that in this case New England
14
         Service Company is aware of, which has some form
15
         of environmental, you know, environmental concern
16
         or issue, something that it wants, in an effort
17
         of full disclosure, to spell out for -- related
18
         to the sale transaction.
19
         And would you agree with me that there are 11
20
         items on that page, and 7 of them pertain to
21
         Abenaki here in New Hampshire?
22
    Α
         (Morrisey) That is correct.
23
         To your knowledge, Mr. Morrisey, does the Merger
24
         Agreement require Abenaki to address or resolve
```

```
1
         all of those issues prior to the transaction
 2
         closing?
 3
    Α
         (Morrisey) I would need to check. Within the
 4
         Agreement, I'm sure that there is a section that
 5
         will define the expectations of both parties
 6
         between now and the closing. And, within that,
 7
         I'm very confident that some of these items, I
         don't know if all of them, but some of them,
 8
         certain actions were to be taken by Abenaki and
 9
10
         by New England Service Company to address these
11
         issues.
12
         Mr. Morrisey, to your knowledge, does the Merger
13
         Agreement require Aquarion to resolve all seven
         of those issues after the transaction takes
14
15
         place?
16
         (Morrisey) Does the merger? Probably the proper
17
         answer is "I don't know." I would suspect not,
18
         that the Merger Agreement would not specify
19
         something like that.
20
                   However, to the extent, because we are
21
         buying the stock of this company, we're
22
         essentially going to be stepping in the shoes of
23
         Abenaki. So, to the extent that there are
         commitments that Abenaki has made, those
24
```

```
1
         commitments will be inherited and they become our
 2
         commitments. And that's one of the reasons why
 3
         it is so important that we are talking and
 4
         working and collaborating through these issues,
 5
         that we've identified what the potential issues
 6
         are up front during the negotiations, spelling it
 7
         out in the Agreement, agreeing upon what each
 8
         party is going to do, so that, again, that
         there's a graceful -- a graceful approach to
 9
10
         addressing these specific issues.
11
         Is Aquarion promising the Commission at this time
12
         that those environmental issues will be resolved,
13
         as a result of Aquarion becoming the owner of
14
         Abenaki?
15
         (Morrisey) Well, you're using the term
    Α
16
         "promising". Well, no, I'm not promising.
17
         have -- we will -- we understand what the issues
18
         are before us, in terms of some of these
19
         operational issues. And we are committed to
20
         addressing these to the best of our ability, in
21
         the most effective and efficient way we can.
22
    Q
         Thank you. Okay. Turning now to Exhibit 3.
23
         Exhibit 3 says "Among the best practices of the
24
         proposed transaction is that Aquarion is not
```

```
1
         proposing a rate increase for Abenaki customers
 2
         as a condition of the transaction, and is not
 3
         seeking recovery of any acquisition premium."
 4
                    So, we've already covered the fact that
 5
         the Company has promised not to seek any recovery
 6
         of acquisition premium. I want to focus on the
 7
         first part of that. And I have to confess that I
         want to make sure I understand that statement in
 8
 9
         its proper context, and I want to resolve my
10
         astonishment.
11
                    Is it your testimony that there are any
12
         circumstances in which a company acquiring a New
1.3
         Hampshire utility could expect Commission
14
         approval of a transaction that included a rate
15
         increase as a condition of the transaction, under
16
         either a "net benefits" or a "no net harm"
17
         standard?
18
         (Morrisey) So, your question is, am I aware of
19
         another utility that has requested a rate
20
         increase?" I'm not. I'm not.
21
         Could you imagine any circumstances in which that
    Q
22
         might be a condition that the Commission would
23
         approve?
24
          (Morrisey) Could I imagine? Yes.
                                             The short
```

answer is "yes, I could imagine that."

Okay. Turning now to Exhibit 10, let me do that.

Okay. Exhibit 10 is a discovery question that
the Commission Staff posed. And it asked for an
explanation of why Abenaki is going to remain a
freestanding subsidiary, when other operating
companies of New England Service Company are
being absorbed into their respective in-state
affiliates. And the answer says: "Abenaki faces
unique operational challenges due to its relative
size, small customer base, capital investment
needs, and geographically dispersed service
territory."

And, Mr. Morrisey, I know this question is going to sound obnoxious, and I really don't intend it that way. I really just want to make sure there's a complete record here for the Commission to make its decision based upon. And, so, you aren't going to like this question, but I'm really interested in your answer.

Isn't that statement in Exhibit 10 another way of saying that "Abenaki is a relatively undesirable acquisition that Aquarion intends to keep isolated entitywise to prevent it

```
1
         from tainting any of its other affiliates, like
 2
         Aquarion-New Hampshire"?
 3
    Α
         (Morrisey) No. I don't -- I don't agree with
 4
         that statement.
 5
         So, what could assure us, as the representatives
 6
         of ratepayers, and the Commission, as
 7
         representatives of the greater good, that, in
 8
         fact, that is not the perspective? That this is
 9
         not an undesirable acquisition, meaning Abenaki
10
         here in New Hampshire?
11
         (Morrisey) Well, the fact that we're going
    Α
12
         through this proceeding, and we are -- our
13
         attentions and our desire is to acquire this
14
         entity, you know, this subsidiary, that hopefully
15
         that's evidence enough.
16
         Okay.
17
         (Morrisey) I think, in terms of full disclosure,
18
         there's challenges here. Earlier I had mentioned
19
         that, if you take a look at the water industry
20
         today, there is 55,000 public water systems.
21
         There are too many of them, and they're
22
         disparate, and there's challenges that they
23
         bring.
24
                    You know, ideally, you bring them
```

```
1
         together, there's an opportunity to integrate
 2
         some of those. Unfortunately, in the case of
 3
         Abenaki, these are so disparate, it's just not
 4
         realistic, that that will never happen.
 5
         Understood. You go on, in Exhibit 10, to say
 6
         "Aquarion determined that it would gain greater
 7
         insight into Abenaki's operations by continuing
 8
         to operate Abenaki on a stand-alone basis for a
         period of time following the acquisition." So,
 9
10
         my first question, Mr. Morrisey, is what period
11
         of time are you talking about?
12
         (Morrisey) Well, I don't -- we haven't decided,
13
         right? There isn't -- it will be the next --
14
         over the next couple of years, I suspect. You
15
         know, assuming that we're successful and the
16
         Commission approves the transaction, it would
17
         take a period of time.
18
         And, if I understood what you just said
    Q
19
         correctly, your guess is that that's about two
20
         years?
21
         (Morrisey) Well, you know, two to -- again, I
    Α
22
         don't want to get tied down one way or another in
23
         terms of it. But we need to familiarize
24
         ourselves with the operation. There's a lot
```

1

2

3

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24

going on. You know, this question was geared towards, "hey, why aren't you doing what you did in the other two states, in terms of Connecticut and Massachusetts, and merging those entities?" And what this -- what our response here is trying to do is, and maybe if the conditions were a little bit different than what we're seeing in the case of the Abenaki, that might be the case. Unfortunately, the data says something different. Lots of operational issues, rates that are kind of all over the place, and not similar to our existing New Hampshire operating subsidiary. And the fact that you've got an ongoing New Hampshire rate case, with a separate docket going on right now, it just adds a lot of complexity. It makes it -- it makes it complicated. And, so, I think the main message is "Hey, it's not off the table about merging entities. There is the possibility of doing that. We need to evaluate it." But our assessment at this point is the timing isn't right to even explore it at this stage, because it would just be too darn complicated.

So, you state, in Exhibit 10, and I think you

```
said something similar here in your testimony on
 1
 2
         the stand, that operating the Company as a
 3
         stand-alone entity will yield "greater insights
 4
         into Abenaki's operations." And here's what I
 5
         don't get. Why, in order to get that insight,
 6
         you know, figuring out how to drive this
 7
         particular Volkswagen Microbus, that you need to
 8
         operate Abenaki as a stand-alone entity in order
 9
         to do that?
10
         (Morrisey) I'm sorry. So, the question is is,
11
         you know, why do we want to evaluate it before we
12
         make the decision?
13
                    I'm sorry. I think I missed the gist
14
         of your question.
15
         Well, I think it's reasonable to accept the
16
         premise that, in order to make certain decisions
17
         about how the company will run, how Abenaki will
18
         run post-transaction, the new owners need a
19
         little bit more experience in figuring out how to
20
         do that as effectively as you can. But you gave
21
         that need as a reason for continuing to operate
22
         Abenaki as a stand-alone company. And what I'm
23
         trying to understand, and what I assume the
24
         Commission might like to understand, is why it's
```

```
1
         important to operate the company as a stand-alone
 2
         entity in order to get that kind of experience
 3
         that you're talking about?
 4
         (Morrisey) Yes. I mean, I think there's just so
 5
         much going on in Abenaki right now. You know,
 6
         there's so many wheels in motion. You know,
 7
         addressing pressure issues up in -- up in Bretton
 8
         Woods, or arsenic issues, there's radium issues.
 9
         All of these things are going to add a level of
10
         complexity, a level of capital investment, and
11
         cost of service. And those things are in play.
12
         It's a moving part.
13
                   And, so, you're suggesting -- it sounds
14
         like that the question is suggesting "why not
15
         jump in and make the call now, and rather than
16
         understand each of the operations better?"
17
                   And I think -- and this is a case where
18
         it's, to me, it seems very clear that there's a
19
         benefit to wait. And that was the decision that
20
         was made.
21
         So, you have that kind of understanding in
22
         Massachusetts and Connecticut, given all the due
23
         diligence that you've conducted. But you don't
24
         have that understanding as to New Hampshire?
```

```
1
          (Morrisey) That is correct.
 2
         Okay. And then, at the very bottom of
 3
         Exhibit 11, it says "Aquarion anticipates that
 4
         the benefits explained above", that have to do
 5
         with reduced borrowing costs and lower overhead,
 6
         "will be available to Abenaki customers in its
 7
         next rate case following the closing of the
         transaction."
 8
 9
                    Does the Company know when that next
10
         rate case will be?
11
         (Morrisey) We don't.
    Α
12
         And, so, therefore, you aren't willing to commit
13
         to a date certain for the next rate case?
14
         (Morrisey) At this time, no.
15
         And, so, the company, meaning Aquarion, is not
16
         guarantying that costs associated with the cost
17
         of debt and governance will be less than they are
18
         now?
19
         (Morrisey) Again, I don't like to use the words
    Α
20
         "quarantee" for anything. But we know that the
21
         cost of service will be lower the next time we
22
         come in, with these costs coming out of the
23
         business.
24
         And, so, therefore, I assume you aren't willing
```

```
1
         to promise that those costs, debt costs,
 2
         governance costs, will be lower than whatever the
 3
         ones that are proposed in the currently pending
 4
         Abenaki rate case, or even equal to them?
 5
         (Morrisey) Again, it's, you know, in any rate
 6
         proceeding, it comes down to "what is the cost of
 7
         providing service to a constituent of customers?"
         And that needs to be -- that needs to be
 8
 9
         evaluated based upon the record at that time.
10
                    I think, you know, what's going to
11
         happen between now and the next rate proceeding,
12
         I mean, there's a lot of capital that's going to
13
         be deployed, right? There's a lot of issues that
14
         are in-flight, that are trying to be resolved.
15
         So, there -- you know, as I look at this business
16
         there -- in the future, there will be some upward
17
         pressure on rates addressing some of these
18
         capital issues. So, it's going to be important
19
         for us to run as efficiently as we can, and to
20
         keep a close eye on trying to keep this as
21
         efficiently as we can, both in terms of how we're
22
         financing that capital, as well as how we're
23
         running the business.
24
         Okay. Mr. Morrisey, I am on the home stretch
```

```
1
                So, thank you for your patience.
 2
                   Looking now at Exhibit Number 13.
         Exhibit 13 refers to 1.8 million -- $1.845
 3
 4
         million in transaction costs. And I think I've
 5
         read somewhere that New Hampshire could be
 6
         responsible for something like "9 percent" of
 7
         those transaction costs. Is that a fair
 8
         statement of what percentage of those costs are
 9
         allocable to New Hampshire, based on the customer
10
         base?
11
         (Morrisey) Yes. I think, on the bottom of the
         second page of our response to Exhibit 13, that's
12
13
         where you're getting the "9 percent", in that
14
         last paragraph. So, I think that's just probably
15
         tightening up the math that Mr. Vaughan was doing
16
         earlier, in terms of the number of Abenaki
17
         customers in relation to the total NESC
18
         customers. There may be some rounding there.
                                                         Ι
19
         don't know. But we can --
20
         Thank you.
21
         (Morrisey) -- we can certainly do the math.
    Α
22
         And would you agree with me that, should any of
23
         that be recovered by New Hampshire customers,
24
         that would, all other things being equal, add to
```

```
the Company's revenue requirement?
 1
 2
         (Morrisey) Well, certainly, as part of this
 3
         docket, we're not requesting any recovery of
 4
         this, as we've said in the filing. And we're
 5
         asking what we've requested in previous filings,
 6
         most recently the 2017 Eversource merger with
 7
         Aquarion Water Company of New Hampshire. So, to
 8
         the extent that there are savings that can be
 9
         demonstrated, that exceed the transaction costs,
10
         we would seek recovery for that. And, again,
11
         that would be, obviously, subject to approval of
12
         the Commission.
13
         And, so, Mr. Morrisey, can you say with certainty
14
         that the rates that Abenaki customers will be
15
         paying the day after the merger will be equal to
16
         or lower than the rates that they're paying
17
         today?
18
         (Morrisey) There will be no change. And there
19
         will be, as a result of this merger, there will
20
         be no impact on the rates of an Abenaki customer.
21
         Okay. But that wasn't my question.
    Q
22
    Α
         (Morrisey) Oh.
23
         My question was, can you say, with certainty,
24
         that the rates that Abenaki's customers will be
```

```
1
         paying the day after the merger will be equal to
 2
         or lower than the rates they are paying today?
 3
    Α
         (Morrisey) I thought that was -- I didn't
 4
         notice -- I didn't notice the distinction there.
 5
         Well, the distinction is --
 6
         (Morrisey) The rates that are currently in place
 7
         by Abenaki, as a result of this filing, we are
 8
         not requesting a change in rates in any way. So,
 9
         the rates that customers are paying today, the
10
         day before the merger and the day after the
11
         merger, they will be the same.
12
         So, I apologize, it sounds like maybe I'm asking
13
         you a trick question. But I'm just really trying
14
         to establish a pretty simple proposition.
15
                    There's a merger transaction pending,
16
         there's a rate case pending, and those two things
17
         are both in play right now. So, given those two
18
         things, can you say, with certainty, that the
19
         rates Abenaki customers are paying today will be
20
         equal to -- well, let me just -- let me rephrase.
21
         Are the rates that the customers will pay on the
22
         day after the transaction equal to or lower than
23
         the rates that they are paying today?
24
          (Morrisey) Again, I don't mean to be thick about
```

```
this, but rates are not going to change as a
 1
 2
         result of this transaction, full stop.
 3
                    To the extent that there is a separate
 4
         docket before the Commission today, in terms of
 5
         increasing -- for a rate increase related to this
 6
         Abenaki business, to the extent that there is a
 7
         rate increase authorized, then rates will be
 8
         going up from what they are today. But that's
         going to be decided in that other docket.
 9
10
                   MR. KREIS: Okay. Madam Chairwoman, I
11
         believe that that is all the questions I have for
12
         the witnesses at this time.
13
                   CHAIRWOMAN MARTIN: Okay. Thank you,
14
         Mr. Kreis.
15
                   Ms. Burgess joined us. So, I'd like to
16
         just get her appearance on the record before we
17
         move on. Ms. Burgess, can you hear me?
18
                   MS. BURGESS: Yes, I can.
19
                   CHAIRWOMAN MARTIN: Can you just
20
         introduce yourself for the record please?
21
                   MS. BURGESS: Sharon Burgess. I am a
22
         ratepayer of Abenaki, in Bow, New Hampshire, and
23
         registered as an intervenor in both of the two
24
         cases -- for both the dockets, rather.
```

```
1
                   CHAIRWOMAN MARTIN: Okay. Thank you.
 2
         And do you plan to ask questions of the witnesses
 3
         today?
 4
                   MS. BURGESS: It could be that I have
 5
         some towards the end. I don't have anything
 6
         planned at this point. But my understanding was,
 7
         if I do have some towards the end, that there is
         an opportunity for participants to talk.
 8
 9
                   CHAIRWOMAN MARTIN: Okay. Thank you.
10
                   Mr. Mueller, are you planning to ask
11
         questions today?
12
                   MR. MUELLER: Yes, I am, Madam Chair.
13
                   CHAIRWOMAN MARTIN: Okay. And are you
14
         prepared to go now?
15
                   MR. MUELLER: Sure. Thank you.
16
                   CHAIRWOMAN MARTIN: All right. Why
17
         don't you go ahead.
18
                   MR. MUELLER: So, my questions are for
19
         Mr. Morrisey.
20
    BY MR. MUELLER:
21
         You just testified with Mr. Kreis that there
22
         would be no change in rates as a result of this
23
         transaction. And I'm as surprised as Mr. Kreis
24
         is, that I want to make sure I understand that
```

```
that means no premium or goodwill would be
 1
 2
         allocated to the rate base for this transaction,
 3
         and no transaction costs will be allocated to
 4
         rate base as a result of this transaction, such
 5
         as legal fees, accounting fees, expert fees,
 6
         engineering fees?
 7
    Α
         (Morrisey) So, you are -- so, yes, you're
 8
         correct. That any acquisition premium related to
 9
         this transaction will not be sought for recovery,
10
         will not be added to rate base. In the case --
11
    Q
         And that goes -- I'm sorry. I'm sorry.
12
         (Morrisey) And, in the case of transaction costs,
13
         as just mentioned and discussed with Mr. Kreis,
14
         we will not be recording -- we're not -- rates
15
         are not going up as a result of that related to
16
         this transaction. And, to the extent that the
17
         Company can demonstrate some savings in the
18
         future, we can come back or the expectation or
19
         the request would be to come back before the
20
         Commission to seek recovery of some of those
21
         transaction costs, to the extent that we can
22
         demonstrate savings. And this is an approach
23
         that has been done, that the Commission is
24
         familiar with, it's one that the Company has
```

```
exercised in the past before the Commission.
 1
 2
         So, you could get reimbursement for transaction
 3
         costs, if you can prove that there is an offset
 4
         of other savings?
 5
         (Morrisey) Yes. There's no quarantee. The onus
 6
         is on us to demonstrate that, correct.
 7
    Q
         All right. And then, with respect to your
 8
         earlier testimony and in Paragraph 14 of the
         Petition, you know, you quote or cite reductions
 9
10
         in administrative costs, elimination of board
11
         costs, reduction in insurance costs. And, with
12
         respect to administrative costs, can you give
13
         some very specific quantified details of net
14
         savings? I know you mentioned anecdotal examples
15
         that, you know, Don Vaughan won't be paid
16
         anymore. But I would imagine that that could be
17
         replaced by allocations for your costs and your
18
         team.
19
                   So, could you cite some very specific
20
         quantifiable examples of net savings in
21
         administrative costs?
22
    Α
         (Morrisey) Well, I mean, I think we were trying
23
         to get as granular as we can with our response
24
         here and in the other interrogatories.
                                                  I mean,
```

you can't get more granular than saying "Hey, Don Vaughan is not going to be here and he's not going to be compensated anymore, and you're going to receive the benefit of what he had previously allocated to Abenaki." That's about the nth degree of how you can attribute it.

And, in the other examples that we've cited here, in terms of board of directors' fees, again, those fees are not -- they will not be supplanted and replaced with a board fee from, you know, the Abenaki Board of Directors. Those directors will not be compensated. Those will not become part of -- and we're not going to be seeking reimbursement there. So, that's going to be savings.

And, in the case of insurance costs, again, this is a case where we're very confident with respect to those savings.

So, we did try to get as granular as we could, as we described here.

I would imagine, however, then that those specific examples, such as Don, could be replaced by allocations of costs, such as yourself and your team, and for the board that you cite as

1

22

23

24

well, that it could be replaced by charges by the

2 board for Eversource or Aquarion? 3 Α (Morrisey) I mean, it could, it's not going to be 4 the intent. I mean, and again, I mentioned 5 earlier, you know, the acquisitions that we've 6 done in the past, the goal here, and you have my 7 assurance in how we operate the business, we are 8 trying -- we recognize that there are rate 9 issues. There are upward pressures, in terms of 10 the rates, on Abenaki customers. That's an 11 issue. And there's operational issues that are 12 going to require a lot of investment, and that 13 needs to be dealt with. That's going to put --14 continue to put pressure on those rates. Those 15 are real. 16 What we need to do, "we", the 17 collective "we" here is Aquarion, we need to make 18 sure that we're running this business, this 19 Abenaki business, as efficiently as possible. 20 So, we do not want to saddle any more costs to 21 you other than the costs of providing service to

those Abenaki customers. That is what's fair to

the Abenaki customers. That's what's fair to our

customers in Massachusetts, and in Connecticut,

```
and also in Aquarion Water Company of New
 1
 2
         Hampshire. We want to make sure that we do it
 3
         right. And it is a business that is huge amount
 4
         of economies of scale across the business. High
 5
         fixed cost business, relatively low variable cost
 6
         business. That is the nature of the business
 7
         that we're in. And, so, we will be -- we will
 8
         ensure that we are being prudent as we manage
 9
         this business going forward.
10
         And you mentioned the operational issues.
11
         sure you're aware that the New Hampshire DES has
12
         issued a letter of significant deficiencies with
13
         respect to the Abenaki/Rosebrook system?
14
         (Morrisey) Yes.
15
         And two of those issues relate to water pressure
16
         and chemical containment. Can you commit here
17
         today as to what your plan would be, as to what
18
         you would do and when you would remediate those
19
         issues?
20
         (Morrisey) I think what I'm -- you know, in terms
21
         of the technical strategy and the approaches that
22
         we're doing to that solution, I know Don is
23
         closest to that, and Don and our team have been
24
         working closely in terms of ensuring that the
```

best solution is taken.

So, you know, unfortunately, I'm not in the position to make a commitment one way or another, other than we endeavor to address this issue as quickly as we can with all the parties that are involved, including the DES.

Don Vaughan, I'm not sure, in terms of timeline and approach and developments over — because I know that this continues to be a fluid area, I don't know if you wanted to add anything? (Vaughan) Yes, Don. We've been having ongoing meetings with DES. We have engaged Horizons Engineering, I think Mr. Mueller is aware. We've incorporated you call [sic] in the meetings. The issue is very complex. And the interests of all the parties are very complex, and they can be diverse.

In any event, we have a meeting scheduled, I hope, with Omni early this week, to determine their, you know, their suggested outcomes. We are working, as I said, with DES. We're under mandate, as you've made mention, relative to the significant deficiencies. So, we are proceeding as quickly as we can and in

```
compliance with DES.
 1
 2
                   So, the project is moving forward.
 3
         project, if it does experience delays, it is only
 4
         because we're trying to develop that consensus.
 5
                   MR. MUELLER: Okay. Thank you, Madam
 6
         Chair.
                 Those are all the questions that I have.
 7
                   CHAIRWOMAN MARTIN: Okay. Thank you,
 8
         Mr. Mueller.
                    It is noon now. So, why don't we take
 9
10
         the lunch break at this point. Just one minute,
11
         while I consult with the Commissioner.
                    (Chairwoman Martin conferring with
12
                    Commissioner Goldner.)
13
14
                   CHAIRWOMAN MARTIN: Okay. We will
         return after the lunch recess at 12:45. All
15
16
         right. We're on break. Thank you.
17
                    (Whereupon the Morning Session of Day 1
18
                    adjourned at 11:59 a.m. The Afternoon
19
                    Session of Day 1 is contained under
20
                    separate cover and identified as
21
                    "Day 1 - Afternoon Session ONLY".)
22
23
24
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